

SIGN CARE & MAINTENANCE

Wash Acrylic Sign Frames and Panels with a mild soap or detergent and plenty of lukewarm water. Use a clean soft cloth, applying only light pressure. Rinse with clear water and dry by blotting with a damp cloth or chamois. Grease, oil or tar may be removed with a good grade of hexane, aliphatic naphtha, or kerosene. These solvents may be obtained at a paint or hardware store and should be used in accordance with manufacturers' recommendations.

Any oily film left behind by solvents should be removed immediately by washing. **Do Not Use:** Window cleaning sprays, kitchen cleansers, gasoline, benzene, carbon tetrachloride or lacquer thinner.

A liquid detergent and water solution is recommended to clean Acrylic Sign Frames and Panels. However, the following brand name cleaners have been tested and found to work well on the coated surfaces. Use care when cleaning since some of these cleaners may attack the uncoated sides or edges of the sheet.

• Fantastik household cleaner • Formula 409 household cleaner • Mr. Clean household cleaner • Glass Plus cleaner • Top Job household cleaner • Windex window cleaner

Static electricity can attract dust to Acrylic Sign Frames and Panels. To reduce it, use an anti-static cleaner which is available from your dealer. Or consider using a de-ionizing air gun.

For additional information regarding Kroy Sign Systems Acrylic Sign Frames and Panels, please contact Customer Service at 1-800-950-5769 or visit our website at www.kroysignsystems.com.

Limited Warranty

Kroy Sign Systems warrants sign products to be free from defects in material and workmanship for a period of one (1) year from the date of original retail purchase and shipment from our manufacturing facility in Scottsdale, Arizona USA.

Kroy Sign Systems will repair or replace, at its option and without charge any standard sign products and / or sign components that are deemed defective during this period. The company reserves the right to visually inspect and verify all signs for said defect and may also, at its option, issue a credit to the purchaser in such amount as it deems reasonable. Kroy Sign Systems will not be obligated to modify, change or otherwise substitute any sign types, materials, graphics, colors or copy from the original sign specifications.

Defective product claims must be authorized by a company representative and returned to Kroy Sign Systems with a Return Materials Authorization (RMA) number. Please include the dated proof of purchase and a brief description of the said defect with any product return. Defective product returns are prepaid by the purchaser and expected to be in a suitable shipping container.

The manufacturers limited warranty applies only to products manufactured and distributed by Kroy Sign Systems in the United States, Puerto Rico and Canada. Kroy Sign Systems does not warranty any representation and / or value-added service provided by a Dealer, Reseller or Distributor. These services may include, but are not limited to:

- Sign design and consultation
- Federal, State and local building code compliance
- Sign modifications or alterations
- Sign programming and site surveys
- Maintenance and installation services

Additionally, this warranty excludes products that are damaged by misuse or neglect, normal wear and tear, vandalism, acts of nature, accidents and misapplication. It also excludes Photopolymer based sign materials used in an environment where temperature and humidity are not controlled.

THIS WARRANTY IS IN LIEU OF ALL EXPRESSED OR IMPLIED WARRANTIES, BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OR OTHERWISE, EXCEPT AS SET FORTH ABOVE.

KROY SIGN SYSTEMS DISCLAIMS AND EXCLUDES ALL OTHER SUCH WARRANTIES, ANY RESPONSIBILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY INJURY LOSS OR DAMAGE ARISING FROM THE USE OF OR THE INABILITY TO USE THE PRODUCT.

THE FORGOING MAY ONLY BE ALTERED OR MODIFIED BY AN AGREEMENT IN WRITING AND SIGNED BY AN EXECUTIVE OFFICER OF THE COMPANY.