

**SIGN CARE & MAINTENANCE**

Kroy Sign Systems manufactures **INTERIOR** and **EXTERIOR** Photopolymer Braille using three (3) composite materials.

**ACRYLIC** and **STEEL** backed photopolymer are designed for **INTERIOR ONLY** applications.

**ALUMINUM** backed photopolymer is specifically designed for **EXTERIOR** and **INDUSTRIAL** sign applications.

**ALUMINUM** is also recommended for any unregulated **INTERIOR** environment susceptible to high humidity, moisture, chemical and chlorine exposure. Recreational facilities, health clubs, locker rooms, gymnasiums, stairwells, aquatic centers, pools and spas are considered uncontrolled environments.

Proper cleaning and maintenance is also recommended to insure sign product longevity.

- **Do not spray any solution directly on signs. Clean with a soft, dry, lint-free cloth.**
- **Alcohol, ammonia, acetone, chlorine and/or chemical based cleaners may be harmful to the sign finish.**
- **Do not submerge signs in water or other liquids.**
- **Do not expose to temperatures in excess of 140 degrees.**

For additional information regarding Kroy Sign Systems Photopolymers, please contact Customer Service at 1-800-950-5769 or visit our website at [www.kroysignsystems.com](http://www.kroysignsystems.com).

**Limited Warranty**

Kroy Sign Systems warrants sign products to be free from defects in material and workmanship for a period of one (1) year from the date of original retail purchase and shipment from our manufacturing facility in Scottsdale, Arizona USA.

Kroy Sign Systems will repair or replace, at its option and without charge any standard sign products and / or sign components that are deemed defective during this period. The company reserves the right to visually inspect and verify all signs for said defect and may also, at its option, issue a credit to the purchaser in such amount as it deems reasonable. Kroy Sign Systems will not be obligated to modify, change or otherwise substitute any sign types, materials, graphics, colors or copy from the original sign specifications.

Defective product claims must be authorized by a company representative and returned to Kroy Sign Systems with a Return Materials Authorization (RMA) number. Please include the dated proof of purchase and a brief description of the said defect with any product return. Defective product returns are prepaid by the purchaser and expected to be in a suitable shipping container.

The manufacturers limited warranty applies only to products manufactured and distributed by Kroy Sign Systems in the United States, Puerto Rico and Canada. Kroy Sign Systems does not warranty any representation and / or value-added service provided by a Dealer, Reseller or Distributor. These services may include, but are not limited to:

- Sign design and consultation
- Federal, State and local building code compliance
- Sign modifications or alterations
- Sign programming and site surveys
- Maintenance and installation services

Additionally, this warranty excludes products that are damaged by misuse or neglect, normal wear and tear, vandalism, acts of nature, accidents and misapplication. It also excludes Photopolymer based sign materials used in an environment where temperature and humidity are not controlled.

THIS WARRANTY IS IN LIEU OF ALL EXPRESSED OR IMPLIED WARRANTIES, BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OR OTHERWISE, EXCEPT AS SET FORTH ABOVE.

KROY SIGN SYSTEMS DISCLAIMS AND EXCLUDES ALL OTHER SUCH WARRANTIES, ANY RESPONSIBILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY INJURY LOSS OR DAMAGE ARISING FROM THE USE OF OR THE INABILITY TO USE THE PRODUCT.

THE FORGOING MAY ONLY BE ALTERED OF MODIFIED BY AN AGREEMENT IN WRITING AND SIGNED BY AN EXECUTIVE OFFICER OF THE COMPANY.